

Hi James,

6/2/10

I wanted to take a minute to thank you for all the great work you did for us. I can't tell you how pleased we are with the quality of the work and performance of the equipment you installed. During the reconstruction of our home, a number of the contractors commented on how careful and respectful you were to our home. Your effort of cleaning up after your work was complete, the organization of the wiring closet, are just a few of the comments made to us. About 6 months after the install a cable company employee came to our home for a service call. When he saw the wiring closet you installed he commented on how thorough, neat, and organized it was. He said he had seen quite a few of these closets, but none as well organized as this one. He went out of his way to ask who did it, and I proudly gave him your name and contact information. I am happy to provide your name and recommend you to anyone who is the market for audio visual work.

Thanks again for doing such a great job!

Regards,

A handwritten signature in cursive script that reads "Ken Harper".

Ken Harper