

September 19, 2007

Audio Visual Experts/James Siebert

To Whom It May Concern:

I'm writing this letter to thank you for the excellent work you did in my home last month. In all of my years, I've never had a more professional, knowledgeable, neat, and thorough contractor do work for me (and believe me I've used quite a few!). I appreciate the fact that your recommendations and your pricing structure were within my comfort level and I was very happy with the prices you gave me on the components (and yes, I did shop them out!). The most important thing that I appreciate was the fact that both you and Matt were at my house within a few hours when I needed some help with my network. It's always comforting to know that the people that are doing your installations actually pick up the phone when you have a question and actually care about their work and their customers. I will certainly recommend Audio Visual Experts to everyone I know and am looking forward to using you guys again in the future.

Thanks again,

A handwritten signature in black ink, appearing to read "Rocco LaVista". The signature is written in a cursive style with a large, looping initial "R".

Rocco LaVista